



BUILDING TASMANIA

Destination Charging Grant Program

Frequently Asked Questions
Round 1: Rest and Recharge



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General

What is the difference between destination chargers and other kinds of EV chargers?

A destination charger refers to a slow-speed EV charger located at places where people spend more time, such as overnight accommodation, compared to 'fast' chargers where people top up on the way to their destination.

The TICT has information resources about the different kinds of EV charger:

<https://tict.com.au/industry-development/emissions-reduction/electric-vehicle-tourism/>

Where do I buy a destination charger?

Many hardware stores, electrical suppliers and specialist charging manufacturers offer EV chargers. We are not able to give advice about specific providers but suggest you contact your electrician to discuss options in the first instance.

Why are only accommodation businesses eligible and not other kinds of tourism business?

With the growing demand for EV tourism, we've identified an immediate opportunity to support capacity for visitors to fully recharge at their overnight destination, minimising the need for top-ups on the way to their next overnight stay.

We will review the impact of Round 1 to consider whether the scope of Round 2 needs to be broadened to include shorter duration experiences.

Eligibility

Am I eligible for a grant if I only rent out a room in my home occasionally?

You may still be eligible. However, the aim of the program is to increase availability of chargers for visitors, so we will look at how often chargers can be used as well as where they are located when assessing applications.

Am I eligible if I want to instal chargers at different sites?

Businesses can only receive one grant each, but the grant can cover up to four eligible chargers across different sites.

Application process

What information or documents will I be asked for in my application?

You will be asked for information relevant to the eligibility and assessment criteria shown in the program guidelines, including information about your business, the charger you plan to install and how you will manage the charging experience for visitors.

You will be asked to upload a quote from a licensed electrician to verify how much it will cost to install the charger, and verification of any other eligible expenses you would like to claim for.

If you are thinking of applying we encourage you to start an application in SmartyGrants (you can preview the form) to see what information is needed and then come back to us if you have any questions.

I have not applied for a grant before - where can I get help with SmartyGrants?

Building Tasmania uses SmartyGrants as its online grant application portal. There is a guide to using SmartyGrants on the first page of the online application form. For further information, you can also visit the SmartyGrants [Help Guide for Applicants](#) or SmartyGrants [Applicant FAQ's](#).

Alternatively you can [contact Business Tasmania](#) between 9.00am and 5.00pm Monday to Friday.

What information should my charger quote include?

We need to have a clear understanding of how you intend to spend your grant.

For your charger installation, the quote should include all of the following:

- The name, ABN and contact details of the licensed electrician
- An itemised list of expenses showing materials, services provided and the make and model of the charger you plan to install
- The total quote amount showing GST
- The date of the quote

What about other costs, e.g. signage?

You will need to provide verification of other eligible expenditure you wish to claim for, which should show all of the following:

- The name, ABN and contact details of the supplier
- Item details
- The price of the item showing GST
- The date you obtained the price

Screen shots of items to be purchased online are acceptable as long as all of the above information is shown.

How much information should I provide in my application about how I'll promote and manage my EV charger?

Please tell us in a few sentences your plan to promote charger availability, how visitors will use and pay for the chargers, whether support will be available, if the chargers will be accessible for visitors with a disability, and anything else you will do to ensure the charging experience is clear and simple.

Does it make any difference to my application whether or not I bill visitors separately to use the charger?

We want to make sure businesses have a clear plan for providing a simple and easy-to-use EV charging experience for visitors, including how payments will be managed.

We understand that payment options will look different for each business. Whether you charge visitors separately to use the EV charger or include the cost another way will not affect how we assess your application.

Grant amount

Is there a minimum amount?

There is no minimum grant amount.

Does the \$2,500 per charger include the installation fees?

Yes, the \$2500 per charger includes the cost of purchasing and installing the charger, plus any other eligible expenses such as signage and safety infrastructure necessary to use the charger.

Can I purchase my chargers from multiple suppliers?

Chargers may be sourced from multiple suppliers, but must be installed by a licensed electrician.

What if my quote doesn't add up to \$2,500 per charger?

We will calculate the grant amount based on the quotes you provide for items defined as 'eligible expenditure' in section 4 of the program guidelines.

What if my charger can service more than one vehicle at the same time (e.g. is 'multi-port') – am I eligible for up to \$2,500 per charging port?

Yes, the grant is intended to increase the number of charging ports available to visitors so each port can be considered as a separate charger if it can be used simultaneously. However, please check with your electrician and the charger manufacturer to ensure a dual port solution is compatible with your needs.

If I apply for two chargers with different installation costs (for example, \$1,000 and \$4,000), am I still eligible to receive up to \$5,000 in total?

You are eligible for up to \$2,500 for each charger (or charging port) individually, so the maximum grant you could receive in this scenario is \$1,000 for the first charger, plus \$2,500 for the second charger, i.e. a total of \$3,500.

After I submit my application

Can I re-open the application form if I make a mistake or need to change anything after I've submitted the application?

Yes, this is possible up until the program closing date. You will need to contact Business Tasmania in the first instance.

When will I find out whether my application was approved?

We plan to contact all applicants by the end of September 2026 via email.

How will I get paid if my application is approved?

You will receive a letter of offer to sign and return with your tax invoice. Payment can usually be made within 14 days.



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